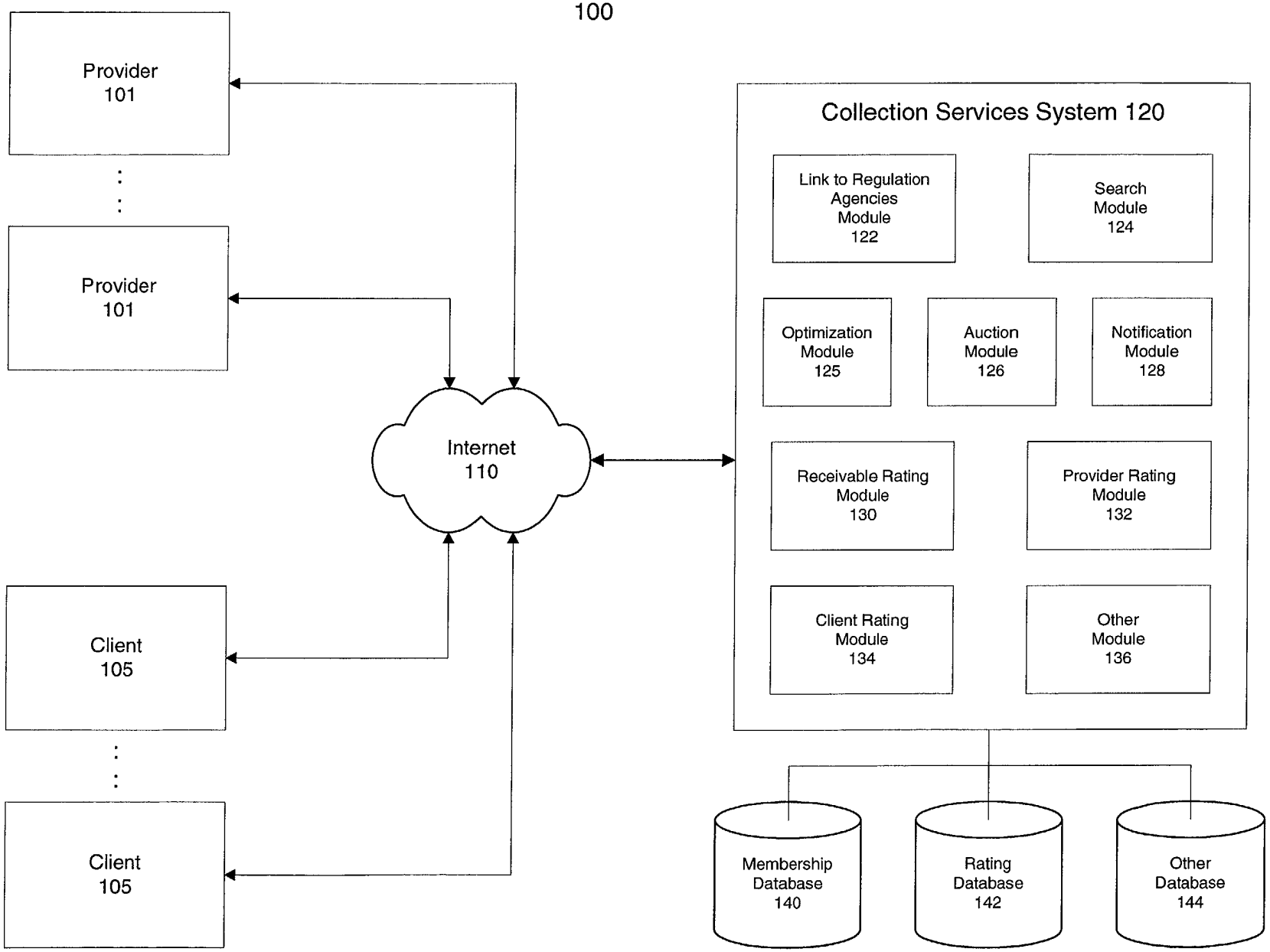

Provider
101
Provider
101
Client
105
Client
105
Internet
110
Collection Services System 120
Link to Regulation Agencies Module
122
Search Module
124
Optimization Module
125
Auction Module
126
Notification Module
128
Receivable Rating Module
130
Provider Rating Module
132
Client Rating Module
134
Other Module
136
Membership Database
140
Rating Database
142
Other Database
144

FIG. 1

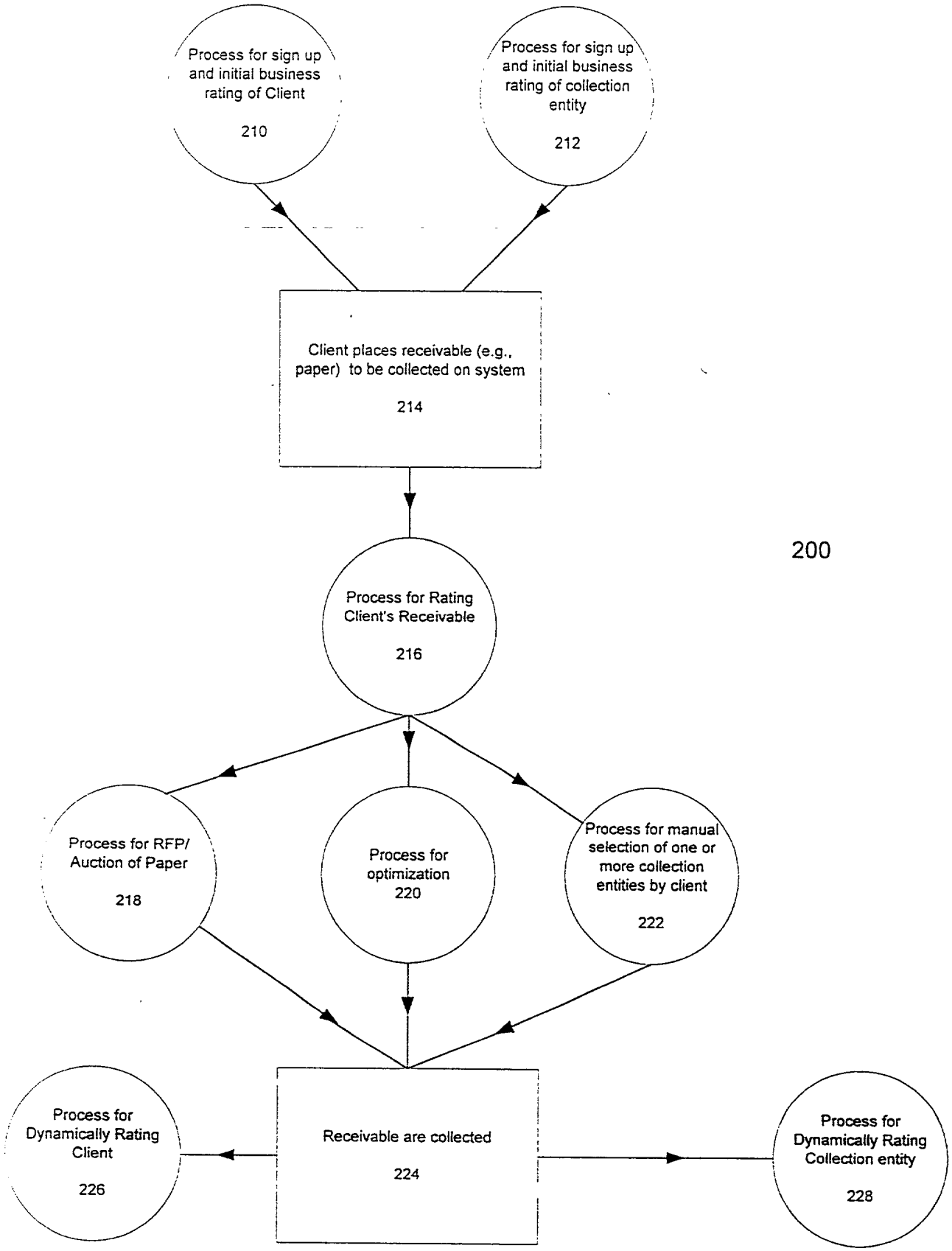
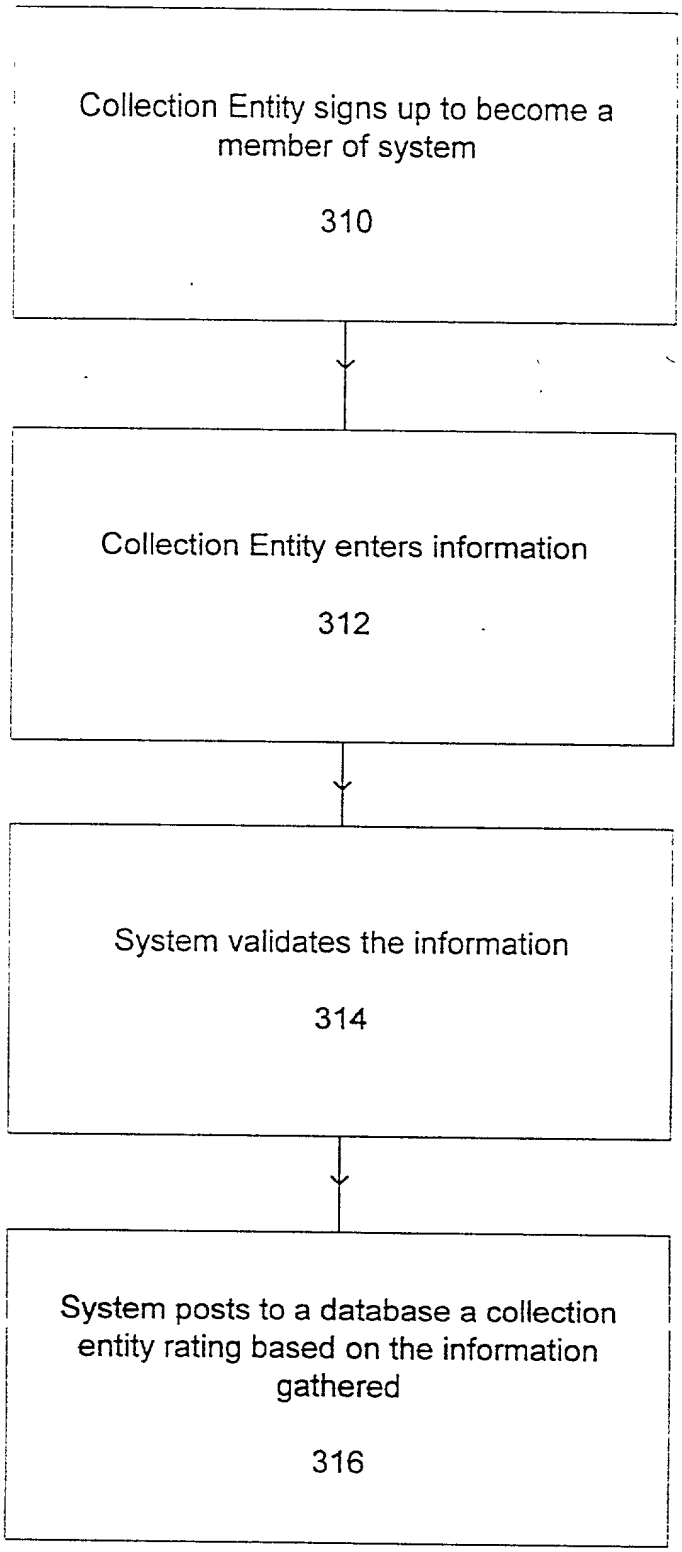
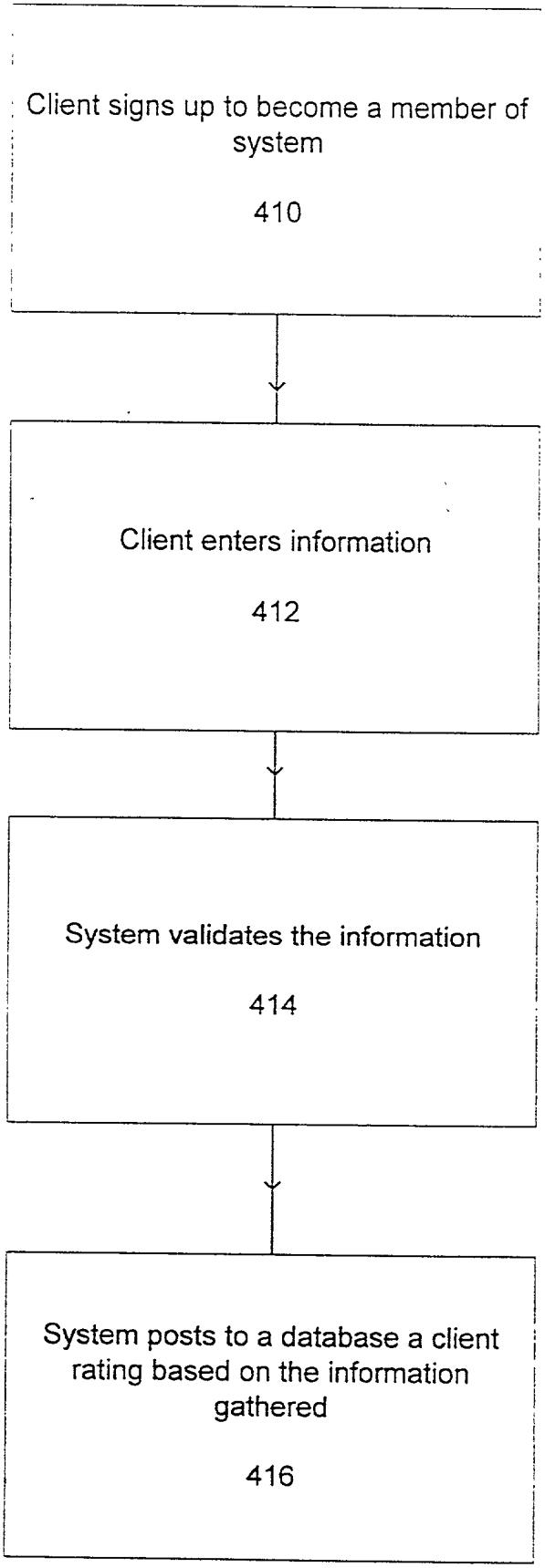

Process for sign up and initial business rating of Client
210
Process for sign up and initial business rating of collection entity
212
Client places receivable (e.g., paper) to be collected on system
214
Process for Rating Client's Receivable
216
Process for RFP/ Auction of Paper
218
Process for optimization
220
Process for manual selection of one or more collection entities by client
222
Process for Dynamically Rating Client
226
Receivable are collected
224
Process for Dynamically Rating Collection entity
228
200

FIG. 2


Collection Entity signs up to become a member of system
310
Collection Entity enters information
312
System validates the information
314
System posts to a database a collection entity rating based on the information gathered
316

300

FIG. 3


Client signs up to become a member of system
410
Client enters information
412
System validates the information
414
System posts to a database a client rating based on the information gathered
416

400

FIG. 4

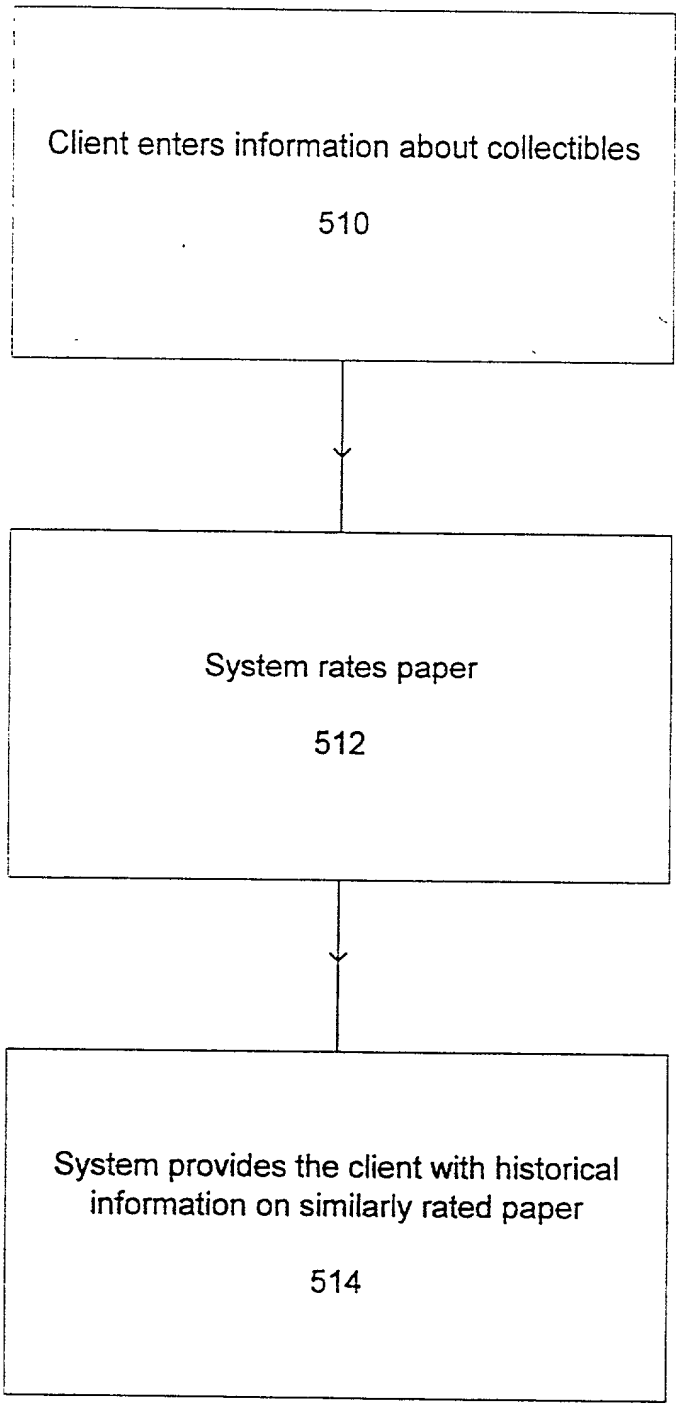

Client enters information about collectibles
510
System rates paper
512
System provides the client with historical information on similarly rated paper
514
500

FIG. 5

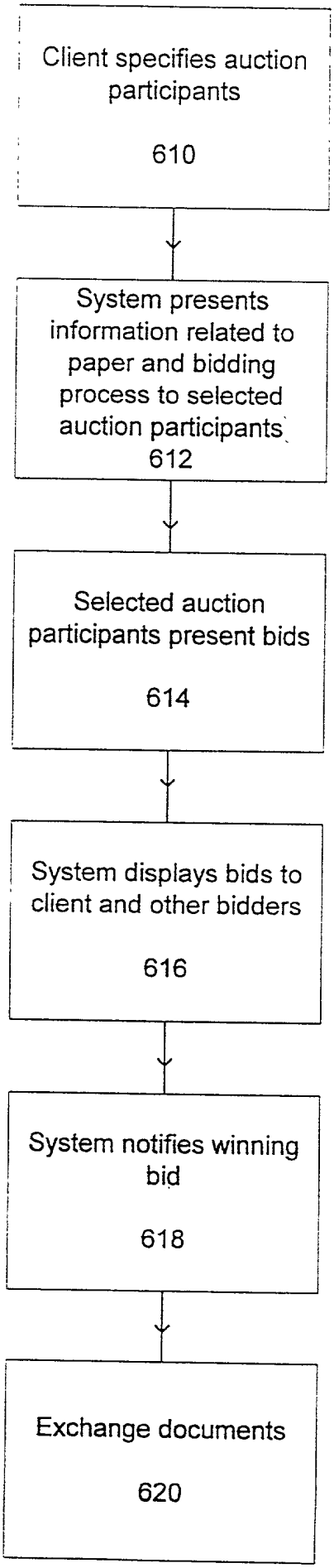
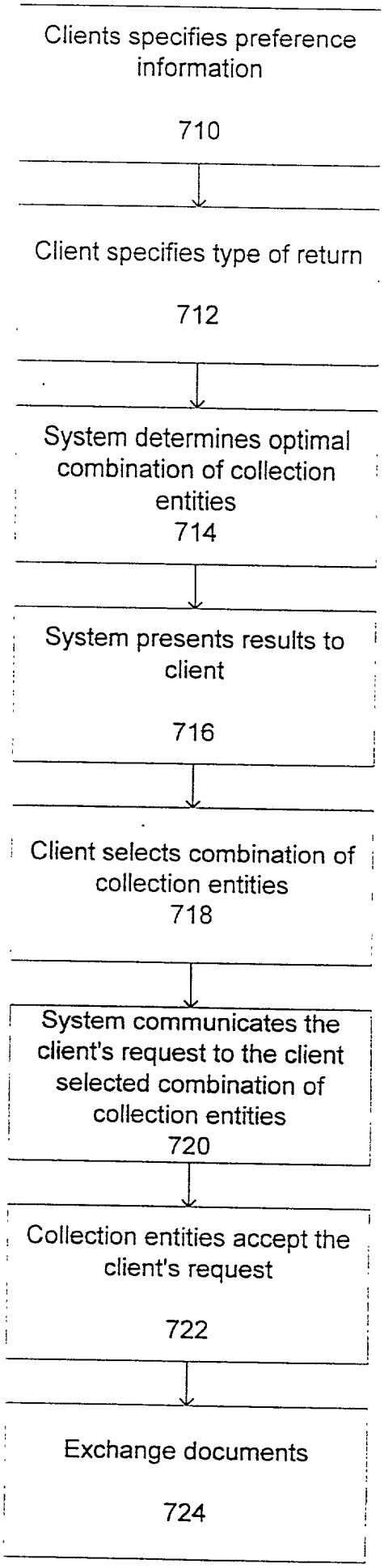
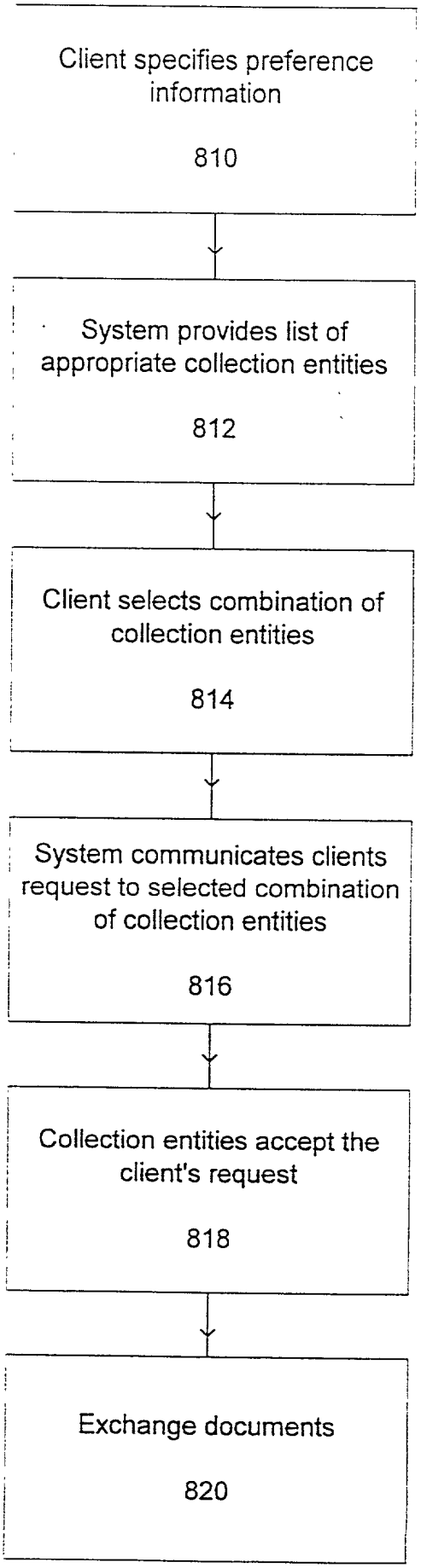

Client specifies auction participants
610
System presents information related to paper and bidding process to selected auction participants
612
Selected auction participants present bids
614
System displays bids to client and other bidders
616
System notifies winning bid
618
Exchange documents
620
600

FIG. 6


Clients specifies preference information
710
Client specifies type of return
712
System determines optimal combination of collection entities
714
System presents results to client
716
Client selects combination of collection entities
718
System communicates the client's request to the client selected combination of collection entities
720
Collection entities accept the client's request
722
Exchange documents
724

700

FIG. 7


Client specifies preference information
810
System provides list of appropriate collection entities
812
Client selects combination of collection entities
814
System communicates clients request to selected combination of collection entities
816
Collection entities accept the client's request
818
Exchange documents
820

800

FIG. 8

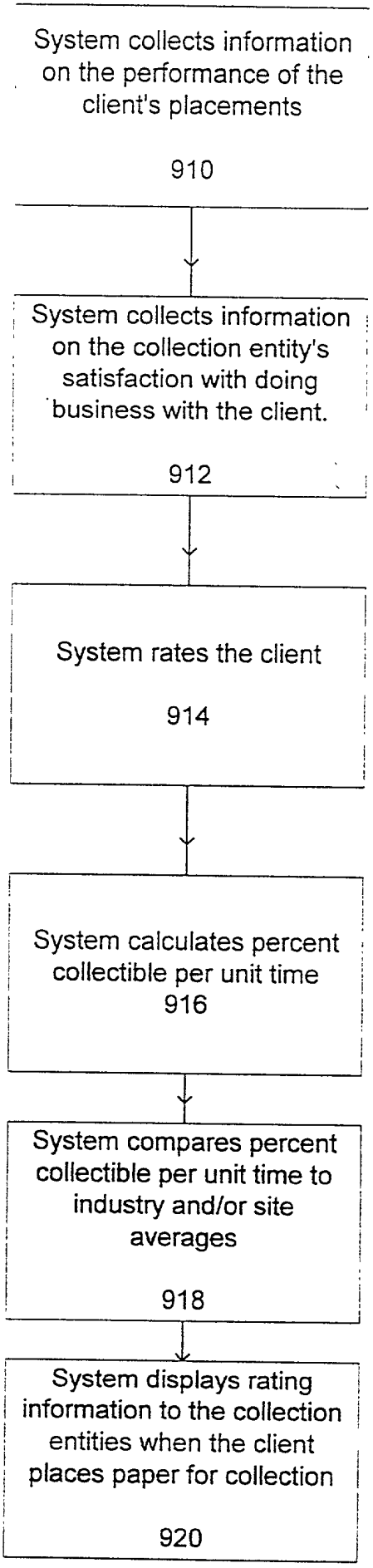
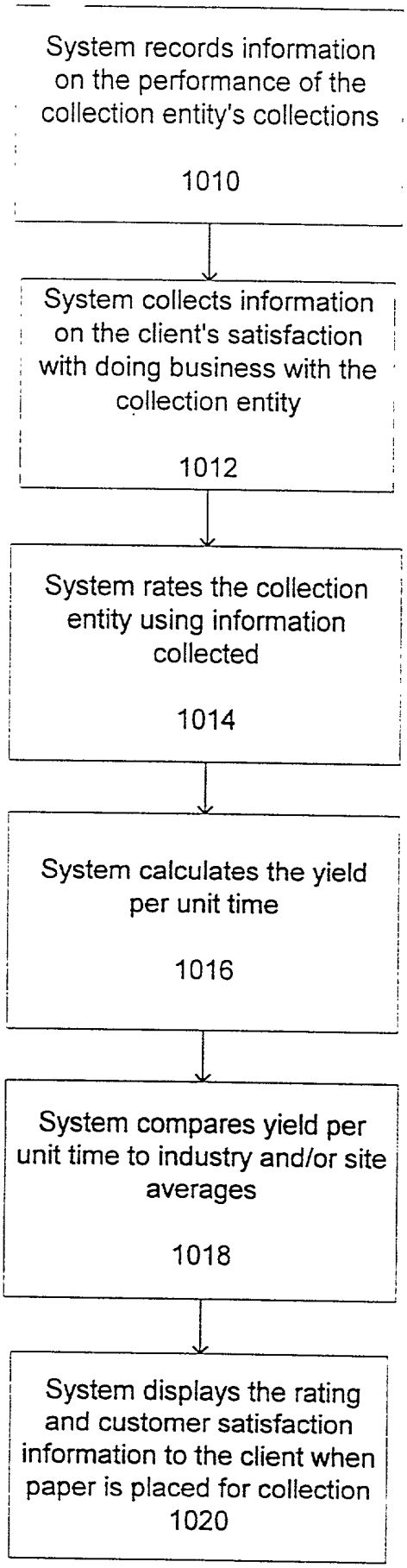

System collects information on the performance of the client's placements
910
System collects information on the collection entity's satisfaction with doing business with the client.
912
System rates the client
914
System calculates percent collectible per unit time
916
System compares percent collectible per unit time to industry and/or site averages
918
System displays rating information to the collection entities when the client places paper for collection
920
900

FIG. 9


System records information on the performance of the collection entity's collections
1010
System collects information on the client's satisfaction with doing business with the collection entity
1012
System rates the collection entity using information collected
1014
System calculates the yield per unit time
1016
System compares yield per unit time to industry and/or site averages
1018
System displays the rating and customer satisfaction information to the client when paper is placed for collection
1020

1000

FIG. 10